

Q12 Please share your additional comments:

Answered: 105 Skipped: 162

#	RESPONSES	DATE
1	The fiber network should be used to connect all city offices as well as the schools. It should provide inter office communication and Internet access. The city should not waist the moneys to build a network that provides internet access to the public that is already in place. It's ok to give the money back or to ask to use it for some other communication need.	6/15/2024 8:04 AM
2	Neither Century Link nor Sparklight are ideal internet providers. I would prefer a non-governmental entity rather than Eagle. If a smaller provider would be interested in expanding to Eagle, that would be my choice.	6/14/2024 4:55 PM
3	city operated system would be a duplication and waste of money.	6/13/2024 10:09 PM
4	If it ain't broke don't fix it get government out of private enterprize	6/13/2024 12:33 PM
5	A Fiber Optic Network isn't needed, nor is the outrageous cost.	6/12/2024 8:45 PM
6	Do not want govt services for internet. Want private competition.	6/12/2024 8:31 PM
7	By the time that a municipal district figures out how to and who pays for fiber to the house, new tech will render it unneccesary. We don't need a short haul backbone.	6/12/2024 8:27 PM
8	If there's no competition incentivize it.	6/12/2024 7:11 PM
9	Not sure.What the above question is about?Is it my own personal use or the fact that it is to be provided by eagle city?	6/12/2024 12:41 PM
10	Don't want the yard damage from optic install as heard they do not repair	6/12/2024 11:46 AM
11	Citizens should have been involved with implementation of internet service,same as with Avimor, gun range in our hiking area, dog park sale. With all the growth, sewer hookups for older established neighborhoods using septic tanks should be a priority!	6/11/2024 10:39 AM
12	Citizens should have been more directly involved in the first place. Just like with regard to avimor, the gun range etc.	6/11/2024 10:33 AM
13	The information provided a few months ago should have been done & provided to tax payers BEFORE the fiber project began by the last administration. It's just not reasonable or fiscally responsible for government to compete in an arena that the private sector does very well.	6/10/2024 7:47 PM
14	I haven't heard that the city is thinking of doing a fiber optic network. I am not sure if the city should incur such a large debt. Yes we are all going to be using the internet forever but how long will it take to recoup that amount?	6/10/2024 7:35 PM
15	Many more bike lanes are needed throughout the community especially floating feather road	6/10/2024 4:30 PM
16	Providing fiber optic services by the City of Eagle is a WASTE of taxpayer money!	6/10/2024 3:22 PM
17	Is SOS's stance that fiber optic is a waste of the city's time and money?	6/10/2024 2:46 PM
18	The city of Eagle has enough to do and should not enter the internet service business. Let residents choose their own internet service provider.	6/10/2024 2:25 PM
19	NO FIBER OPTIC. Most people are going to end up going satellite based as technology improves and there are more options for internet such as Starlink that can travel with you even for just a weekend, but to any destination you take your small satellite.	6/10/2024 11:24 AM
20	WHY do I need a fiberoptic service, when CableOne is already established and charging a competitive rate? Does fiberoptic provide some (presently unknown to me) additional service or what?	6/10/2024 9:33 AM
21	5G Ultra Wideband will offer more competitive pricing for home internet services and further drive private sector cokmpetitiveness. I'm not convinced small city government is proficient	6/10/2024 8:41 AM

The Eagle Municipal Fiber Optic Network Survey

enough to manage providing, especially maintaining, fiber optic network capability.

22	High speed internet is way too expensive in the United States. I applaud Eagle's desire to provide it but at the costs noted for those without fiber, it is a no-go.	6/9/2024 10:24 AM
23	We DON'T want "wireless" broadband from Cell towers! Hardwire fiber or coax cable broadband internet to the home is safer for the citizens of Eagle. Keep us safe Stant! thx	6/9/2024 8:23 AM
24	I work from home and need reliable internet at consistently higher speeds (1GBPS or greater). With the changes in technology, more and more important household items need connectivity to properly work.	6/9/2024 7:39 AM
25	just like Centurylink, it will be years/never before I see fiber in my old subdivision. And if I had to help foot the cost to get fiber to my home, not interested.	6/9/2024 7:04 AM
26	question 11 doesn't give opportunity to respond	6/8/2024 10:38 PM
27	Satellite internet will become more affordable and would be much better than a 60 million dollar project	6/8/2024 9:42 PM
28	Not sure if it's worth it, I think managing our own water might have been a better use of our money but we sold that 😞	6/8/2024 9:39 PM
29	I am surprised to hear that the city is considering this, after letting the Eagle Water Co go to Veolia. I would prioritize local water rights over cable internet.	6/8/2024 9:32 PM
30	This is a total waste of money that nobody can afford. The government should stay out of private business; it always ends up in a disaster. What I have for internet service works fine. Maybe they should have helped with the water situation.	6/8/2024 8:53 PM
31	I would like to see faster connection speed s m works pay somewhat more but certainly not sever hundred dollars even over time	6/8/2024 5:45 PM
32	Just contract with CenturyLink , 1st in area to support Fiber Internet.	6/8/2024 3:01 PM
33	City should not engage in FO service offerings at this time. It is cost prohibitive unless analysis determines payback in less than 3 yrs.	6/8/2024 2:17 PM
34	the city should PARTNER with internet providers to ensure city wide access and availability, not spend \$40-60 M to compete established companies	6/8/2024 1:40 PM
35	Government can rarely provide ANYTHING more efficiently than private. City made a mistake taking on this business.	6/8/2024 1:11 PM
36	Much of these questions have been manipulated to create the answers SOS Eagle wants to present to the City. It is highly deceptive and I would like to express this to the City based on your question and our responses.	6/8/2024 1:08 PM
37	Doesn't seem like city needs to be directly involved with water or refuse services as they are currently provided independently (at least to our residence.	6/8/2024 12:17 PM
38	40 to 50M seems like an excessive amount to pay for city- wide fiber optics	6/8/2024 12:16 PM
39	It's been a successful model in other communities and a steady revenue generator. The disparity between new construction and existing residents will increase class stratification.	6/8/2024 11:24 AM
40	I think a city owned and operated fiber optic network service would be a great idea and foster healthy competition in the marketplace.	6/8/2024 11:21 AM
41	I would definitely not pay the high fees associated with bring fiber optic into my older neighborhood. Eagle should not be spending this amount of money for this.	6/8/2024 10:53 AM
42	Ill conceived project with no visibility on any part of the project.	6/8/2024 10:08 AM
43	why use public funds to compete with private sector? Also, this sounds like we need to pay for the fiber from the city, then additionally pay a 3rd party ISP.	6/8/2024 9:28 AM
44	I would welcome assisting payment to the city to install fiber optic to the neighborhood but unlikely to think the city could provide reliable IPS.	6/8/2024 7:47 AM
45	Opaque process from the start without community buy in sought. There are now good commercial internet options and Starlink in more remote areas without cable. Business options	6/8/2024 7:44 AM

The Eagle Municipal Fiber Optic Network Survey

have expanded. The project never sought public approval so to continue it and have the city spend more money is not rational without voter input. Further the plan would have those in currently unconnected areas take on long term debt to finance. Given the speed of expansion of availability in Eagle, it doesn't make sense financially. Those in remote areas would be better off with Starlink unless they have a business to underwrite the connection costs.

46	This is a ridiculous waste of money	6/8/2024 7:09 AM
47	Lets get ready for the future.	6/8/2024 6:27 AM
48	Too much already spent without any information to the public. More info should be disclosed before anymore expenditures.	6/7/2024 10:55 PM
49	I am a business owner and as a mortgage broker, internet dependability is very critical in my daily business use. I could not afford to gamble that the City of Eagle is experienced, matured enough in such a new service that I would consider switching to an unknown entity.	6/7/2024 10:39 PM
50	Get government out of our lives. Private sector should be offering these services.	6/7/2024 10:09 PM
51	Leave fiber internet service to outside experts and focus on police, fire, libraries, etc.	6/7/2024 10:08 PM
52	This project is padding someone's pockets	6/7/2024 10:07 PM
53	The city of Eagle needs its own police dept. Ada county sheriff dept doesn't get the job done when it comes to enforcing traffic laws	6/7/2024 10:06 PM
54	Don't believe in expanding government.	6/7/2024 9:38 PM
55	The private sector has had every opportunity to provide fiber internet and they have refused.	6/7/2024 9:23 PM
56	The City of Eagle has no business getting into fiver for internet. Please focus on the core City services.	6/7/2024 9:17 PM
57	None	6/7/2024 9:14 PM
58	We don't need the government doing what private providers can provide competitively	6/7/2024 9:12 PM
59	Not understanding a City "network" where residents still need an ISP.....so City is just a router???	6/7/2024 9:11 PM
60	If I didn't pay the extra for starlink my only option was century link at only 18 download. It was the worst internet ever. And starlink is going downhill because of the number of people now using it. They can't keep up with the demand. I am in the country though so this all may not even apply to me.	6/7/2024 9:10 PM
61	The costs of installation of the fiber optics needs to be incur by the fiber optics company and not the city	6/7/2024 8:59 PM
62	The City needs to cut its losses and move on, not throw good money after bad.	6/7/2024 8:51 PM
63	If the City has money to spend, please compensate our first responders and dedicated City Employees first...	6/7/2024 8:46 PM
64	City need to provide basic services. Internet is not one when it is already provided by private enterprise	6/7/2024 8:45 PM
65	Fiber was installed in our neighborhood 8+ years ago. We don't need another company providing an existing service	6/7/2024 8:42 PM
66	#8 is the right and most important question - this is not the purvey of the City! First question should be what is/should be the role of government in xxx.	6/7/2024 8:41 PM
67	City govt. competing with businesses is nuts.	6/7/2024 2:16 PM
68	I think in very small communities, in rural and remote areas in Idaho, where it may be hard to get private ISPs interested in putting in high-speed internet infrastructure, it may make sense for the government to provide services. However, that is certainly not the case in Eagle. Private ISPs already have their own infrastructure, and many options are available. I can't see ANY logical reason for the city to be spending millions of dollars to install redundant, city-owned infrastructure. Besides the cost of building the infrastructure, I see no logical reason for residents or businesses to switch unless there is considerable savings for them. I don't see any reason for existing IPSs in the area to make the switch, either. So, just what possible	6/6/2024 5:54 PM

The Eagle Municipal Fiber Optic Network Survey

rationale did the former Mayor, City Council, or staff see in making this huge, unnecessary investment? How many people will they have to either hire or contract with to maintain and upgrade the city's system, and how does the city think they can provide this service better or cheaper than ISPs with their tremendous amount of expertise and resources to draw on? In my opinion, this scam is a waste of federal dollars that could be better spent on something else (like maybe buying the Eagle Water Company and adding it to the city's water service to keep our water under local control and to retain the purity of the aquifer water we have enjoyed for decades). Or building a branch library...or increasing the services and the quality of our infrastructure rather than duplicating infrastructure that isn't a government responsibility to begin with.

69	A City-Owned Fiber Network can create a lot of value to all Eagle property owners. I would assume this would be made to businesses in Eagle? If so, their pricing should be higher, which is very fair. It will still be far below what businesses are charged by other providers for lower quality service.	6/6/2024 12:59 PM
70	Sounds like a lot of questionably spent \$\$ for not much gain over the long haul considering having to pay employees to maintain on top of everything else.	6/6/2024 10:55 AM
71	None	6/5/2024 10:09 PM
72	The city should not have squandered the ARPA money on this project. Nor should the city incur significant expense to compete with business that is already providing internet service. Stop this expensive project that makes no sense.	6/5/2024 8:39 PM
73	Fiber Internet Service is for private sector not government.	6/5/2024 8:21 PM
74	I do not believe that a city should compete with private enterprise i.e. water, trash collection, power etc.	6/5/2024 6:53 PM
75	Business park access should be prioritized. The current access is dismal and has affected our ability to operate at \$2M annually.	6/5/2024 2:07 PM
76	There is no way I want them to be tearing up my landscaping and no way I would pay roughly \$3000 for this.	6/5/2024 10:39 AM
77	If Eagle was rural with zero services this would make sense. Fiber optics will become obsolete in 20 years.	6/3/2024 9:00 PM
78	Not excited about additional fees to connect to fiber optic, and have seen many, many complaints on NextDoor regarding the fiber optic employees destroying yards and NOT repairing them. No thanks.	6/3/2024 1:12 PM
79	This is an excellent survey and I hope the Mayor and Council listen and read all the feedback. This was originally pitched and is fully documented on the City of Eagle's website that it would not cost the taxpayer a single dime! Now, it doesn't seem that way; \$40M-\$60M??!! Why are we prioritizing Fiber Optic when the need ISN'T there over Public Safety? Two council members are dead set against increasing the number to police officers to the recommendations of the sheriff. Star has more police per resident then Eagle which is the wealthiest in the area. Also, two of the council members were dead set against building much needed West Park. It was sold and now we have a undeveloped Eagle Sports Park which no one in Eagle has direct access to and we are still pursuing an Eagle Shooting Park when Fish and Game should be paying and providing this. One can only hope that the Citizens of Eagle vote out the two remaining holdovers from Pierce's rain and we take back Eagle, complete some parks and address public safety. This Fiber Optic project is confirmation on how misdirected and disconnected the City Council is with the needs of the residents. Pierce, Helen and Melissa have lied to the public about this project since its onset and pitched this as a being paid for and covered by \$6M in ARPA funds. Where has the money been spent and was it spend wisely?	6/3/2024 10:15 AM
80	City doe not need this, in my opinion. I would scrap the whole thing. Maybe get Fiber in a state where is could be revisited if a need hits the city in the future, then stop it. But it doesn't seem needed to me. Waste of money.	6/3/2024 8:54 AM
81	Any standard private business that operates in the city should not be competed against by the city.	6/3/2024 8:42 AM
82	We really need a lot more information from the city to determine whether or not this is a good idea. We need to see a business plan and cash flow estimates to make that decision, and not	6/2/2024 7:22 PM

The Eagle Municipal Fiber Optic Network Survey

	try to "wing it" and hope it works.	
83	The city does not need Fiber optics nor to become a private service.	6/2/2024 6:38 PM
84	governments can't compete with private cos. it would be far better for the city to partner with isps using subsidies if necessary to extend/cover eagle with hispd internet	6/2/2024 4:11 PM
85	I'm very tired of being taken advantage of by our city! (ie Avimor & now this)	6/2/2024 12:47 PM
86	Library & parks are equally important. Fiber isn't needed or wanted	6/2/2024 11:56 AM
87	We will never use fiber optic internet and I don't want to help pay for it since it doesn't benefit me! It's not one of those things I would ever benefit from indirectly (for example, I don't have kids but I still benefit from having good school programs and well educated children/people around me, so I always support the schools). This has absolutely no benefit to me whatsoever.	6/2/2024 9:05 AM
88	The future is unstoppable. City investments for long-term gain around technology is sound and smart. There are many financial and growth benefits, both short- and long-term, become available when infracted is ready to capitalize on the opportunity.	6/2/2024 8:52 AM
89	Thank you Mayor Pike for bringing civility back to Eagle City Hall. I am dismayed at the behavior of Councilman Russel. She, I hope, loses in the upcoming election to someone much more moderate who doesn't meddle.	6/2/2024 7:12 AM
90	Stop the Jason Pierce boondoggle! The private sector will always do a better job than the government!	6/2/2024 6:52 AM
91	Depends on how long it would take to pay off any loan taken out to complete this project and what the interest rate is!	6/2/2024 12:00 AM
92	Rarely is free govt money free. This is sounding a lot like a future money put for the city. Better to let private industry and investors take financial risk than expose our community to this financial burden.	6/1/2024 9:23 PM
93	The City of Eagle should not be in the fiber business. Let capitalism take it on.	6/1/2024 8:50 PM
94	My concern with city owned internet is the provision of technical support (online, telephone and technician) availability and the cost of this kind of support.	6/1/2024 8:49 PM
95	Waste of \$ for lack of work & transparency of fiber project to citizens of Eagle.	6/1/2024 8:33 PM
96	A city network is unnecessary. Eagle is metropolitan where Ammon is rural and was without service options. Using it as a comparison or justification to do the same in Eagle is absurd. The city should cut their losses and stop this now.	6/1/2024 7:04 PM
97	I receive internet on cable. Internet is also available thru phone providers (albeit sparse presently). I'd be interested in the number of residents w/o internet and the corresponding demographics. Also, the reason they don't have it. \$40-\$60 million is allot. What options are there for residents that don't have internet but can afford the cost, if provided?	6/1/2024 5:13 PM
98	Have very little faith in how Eagle has managed spending or listened to public input overt the past years.	6/1/2024 4:39 PM
99	Fiber Internet service is already provided by private companies. The city should not be competing agaisnt private companies with city funding.	6/1/2024 4:27 PM
100	I don't have enough information as to how it would affect property taxes to say yes or no to additional new debt for fiber optic.	6/1/2024 3:54 PM
101	Just because the Fed. govmt had funds available does not mean it is a good idea for Eagle to go down this road. It is an insane waste of money, and as a resident in an older neighborhood, I have no interest in paying \$3k or so for fiber service.	6/1/2024 3:09 PM
102	The city should not be competing with private businesses. A city should only provide services for the common good of the community.	6/1/2024 2:43 PM
103	The city does not need to pay for any new service	6/1/2024 2:34 PM
104	The cost of any fiber optics/internet cable installation needs to be the responsibility of the company providing the service not the city residents. Let the fiber optics/internet cable company pass the installation costs onto their customers.	6/1/2024 2:24 PM

The Eagle Municipal Fiber Optic Network Survey

105

I am concerned that higher priorities (public works, libraries, public safety) might need to make greater cuts in a downturn if we are committed to staffing for this project.

6/1/2024 2:19 PM